



Dear Prospective Dealer:

We would like to introduce you to “**FM Computer Warehouse, Inc.**” *Central Florida’s Choice Computer Clone Service Center*. FM Computer Warehouse, Inc. specializes in the distribution of **IBM Clone Computer Components and Networking Components**. Our focus is to provide cost-effective, high quality products backed by reliable service and support for all of our customers.

As your **New Computer Component Center**, FM Computer Warehouse, Inc., can provide you with the latest state of the art technology and equipment needed to achieve your company’s fast-pace goals. In order to provide this service more effectively, it is important that you complete our **Dealer Application Package and Bank Reference Authorization Guarantee** . Our accounting department will process your account as soon as possible.

Also please provide us with a copy of the following:

1. **Resales Tax Certificate**
2. **Occupational License**
3. **Voided Check**
4. **Driver’s License of Check Signer**
5. **Authorized Purchasing Agent**

We welcome you in advance as one of FM Computer Warehouse, Inc., New Dealer.

Cordially,  
FM Computer Warehouse, Inc.  
Management



216 EAST STATE ROAD 436  
 CASSELBERRY, FL 32707  
 PH:(407) 830-5455  
 FAX:(407) 830-5355

**DEALER APPLICATION**

COMPANY NAME \_\_\_\_\_ ATTENTION \_\_\_\_\_ STORE# \_\_\_\_\_  
 ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
 DBA \_\_\_\_\_ EMAIL: \_\_\_\_\_  
 ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
 TELEPHONE: ( ) \_\_\_\_\_ FAX: ( ) \_\_\_\_\_  
 BUSINESS STRUCTURE (check)  INDIVIDUAL OWNER  PARTNERSHIP  INCORPORATED  
 YEARS BUSINESS ESTABLISHED \_\_\_\_\_ HOW LONG UNDER PRESENT MANAGEMENT \_\_\_\_\_  
 NAME \_\_\_\_\_  
 HOME ADDRESS \_\_\_\_\_ TITLE \_\_\_\_\_  
 \_\_\_\_\_ SSN# \_\_\_\_\_ PHONE \_\_\_\_\_

**CREDIT REFERENCES**

**BANK**

NAME \_\_\_\_\_ TELEPHONE \_\_\_\_\_  
 ADDRESS \_\_\_\_\_  
 CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
 TYPE OF ACCOUNT \_\_\_\_\_ ACCOUNT NUMBER \_\_\_\_\_  
 TYPE OF ACCOUNT \_\_\_\_\_ ACCOUNT NUMBER \_\_\_\_\_

**TRADE**

NAME \_\_\_\_\_ TELEPHONE \_\_\_\_\_  
 ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
 NAME \_\_\_\_\_ TELEPHONE \_\_\_\_\_  
 ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_  
 NAME \_\_\_\_\_ TELEPHONE \_\_\_\_\_  
 ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

**SALES TAX INFORMATION** Please attach a copy of your valid Resale Sales Tax Certificate

FIRM NAME: \_\_\_\_\_  
 I HEREBY CERTIFY: That I hold a valid Tax Resale Certificate, Certificate No. \_\_\_\_\_  
 Issued pursuant to the Sales and Use Tax Law; In the State of \_\_\_\_\_; that I am engaged in the business of selling: \_\_\_\_\_

That the tangible personal property described herein which I shall purchase from FMCW will be resold by me in the form of tangible personal property; PROVIDED, however, that in the event any such property is used for any purpose other than retention, demonstrations or display while holding it for sale in the regular course of business, it is understood that i am required by the Sales and Use Tax Law to report and pay for the tax, measured by the Purchase price of such property or other authorized amount.

Description of property to be purchased: \_\_\_\_\_

Date \_\_\_\_\_ Signature \_\_\_\_\_ Title \_\_\_\_\_  
 WILL FINANCIAL STATEMENT BE FURNISHED ON REQUEST?  YES  NO AMOUNT OF FIRST ORDER ESTIMATE MONTHLY CREDIT REQUIRED

**REMARKS**

I HEREBY AUTHORIZE FMCW, TO WHOM THIS APPLICATION IS MADE, OR ANY CREDIT BUREAU OR OTHER INVESTIGATIVE AGENCY EMPLOYED BY FMCW TO INVESTIGATE THE REFERENCES HEREIN LISTED OR STATEMENTS OR OTHER DATA OBTAINED FROM ME OR FROM ANY OTHER PERSON PERTAINING TO OUR CREDIT AND FINANCIAL RESPONSIBILITY.

Signature \_\_\_\_\_ Print Name \_\_\_\_\_

D & B RATING \_\_\_\_\_ REPORT \_\_\_\_\_ BANK \_\_\_\_\_ TRADE \_\_\_\_\_ DATE ORDERED \_\_\_\_\_  
 APPROVED \$ \_\_\_\_\_ LIMIT \_\_\_\_\_  
 APPROVED W/CONDITION \$ \_\_\_\_\_ LIMIT \_\_\_\_\_  
 REJECTED REASON \_\_\_\_\_



### PERSONAL GUARANTEE

For valuable consideration, I personally guarantee the payment of all FM Computer Warehouse invoices. Now and in the future, FM Computer Warehouse can compromise or settle with my company and still require me to pay. I waive all defenses of surety with my company and agree to be primarily liable for all payments, including but not limited to, attorney fees, collection costs, and court costs. I waive notice of dishonor, presentment, and protest. As guarantor, I recognize, understand and agree that this guarantee cannot be revoked or rescinded if any principle balance remains outstanding.

---

**Name (Please Print)**

**Signature**

---

**Company Name**

**DBA**

---

**Address**

---

**Drivers Lic.#**

**SSN#**

**List Authorized Buyers on Account:** 1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_



## WEBSITE USER REGISTRATION

*Shop online@*

***www.fmcomputerwarehouse.com***

*Complete all fields (please print) and sign bottom of form*

**Login Name (Account Number):** \_\_\_\_\_

**Password:** \_\_\_\_\_

(In the interest of maintaining the security of our pricing information, all passwords must be unique; default is last 3 digits of your Florida Tax ID number; Password must be one word and lowercase)

**Secret Question: What is your mothers maiden name?** \_\_\_\_\_

(Question appears only if you forget your password)

**E-mail Address:** \_\_\_\_\_

**Company Website:** \_\_\_\_\_

**Company Name:** \_\_\_\_\_

**DBA:** \_\_\_\_\_

**Name:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_

**Signature:** \_\_\_\_\_



216 EAST STATE ROAD 436  
 CASSELBERRY, FL 32707  
 PH:(407) 830-5455  
 FAX:(407) 830-5355

**BANK AUTHORIZATION**

**DATE:** \_\_\_\_\_

**TO:** \_\_\_\_\_ **RE:** \_\_\_\_\_

\_\_\_\_\_ **ACCOUNT NAME:** \_\_\_\_\_

\_\_\_\_\_ **ACCOUNT# :** \_\_\_\_\_

**DEAR SIR/MADAM:**

**YOUR BANK HAS BEEN GIVEN AS A REFERENCE BY SUBJECT ACCOUNT. WE WOULD APPRECIATE THE BENEFIT OF YOUR EXPERIENCE CONCERNING THE FINANCIAL RESPONSIBILITY AND GENERAL STANDING OF THE FIRM. ANY INFORMATION WHICH YOU FURNISH WILL, OF COURSE, BE HELD IN STRICT CONFIDENCE.**

**CUSTOMER AUTHORIZATION**

THE UNDERSIGNED HEREBY AUTHORIZES **FM COMPUTER WAREHOUSE INC.** TO MAKE ANY INQUIRIES NECESSARY TO OBTAIN CREDIT INFORMATION AND AUTHORIZES OUR BANK(S) TO RELEASE INFORMATION REGARDING OUR ACCOUNTS.

\_\_\_\_\_

**COMPANY:** \_\_\_\_\_ **SIGNATURE:** \_\_\_\_\_

\_\_\_\_\_

**TITLE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

A SELF ADDRESSED STAMPED ENVELOPE IS ENCLOSED FOR YOUR CONVENIENCE.  
 THANK YOU IN ADVANCE FOR YOUR COOPERATION.  
 VERY TRULY YOURS,

\_\_\_\_\_

**CREDIT DEPARTMENT** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**CHECKING ACCOUNT**

**CURRENT BALANCE:** \_\_\_\_\_

**DATE OPENED:** \_\_\_\_\_ **AVERAGE BALANCE:** \_\_\_\_\_

**SATISFACTORY:** \_\_\_\_\_ **UNSATISFACTORY:** \_\_\_\_\_

**NSF CHECKS:** \_\_\_\_\_ **UNCOLLECTED FUNDS:** \_\_\_\_\_

**AUTHORIZED SIGNATURES:** \_\_\_\_\_

\_\_\_\_\_ **TITLE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

\_\_\_\_\_ **TITLE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**COMMENTS:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**BY:** \_\_\_\_\_ **POSITION:** \_\_\_\_\_ **DATE:** \_\_\_\_\_



216 EAST STATE ROAD 436  
 CASSELBERRY, FL 32707  
 PH:(407) 830-5455  
 FAX:(407) 830-5355

**CREDIT CARD AUTHORIZATION**



For FM Computer Warehouse, Inc. Invoice# \_\_\_\_\_, I hereby knowingly and willing authorize \_\_\_\_\_ to purchase the invoiced items by charging my Credit Card  VISA  MASTERCARD  AMERICAN EXPRESS.

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_ / \_\_\_\_

In the amount of \$ \_\_\_\_\_

The following information must be completed:

**PART1:**

Business/Corporate Card: \_\_\_\_\_

Consumer Card: \_\_\_\_\_

Card holder Signature: \_\_\_\_\_

Authorized Name of Cardholder \_\_\_\_\_

Card holder Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

**PART2:**

Dealer Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip \_\_\_\_\_

**PART3:**

Purchaser (Signature) \_\_\_\_\_

Purchaser (Print Name) \_\_\_\_\_

A copy of the Purchaser's Drivers License will also be needed at the time of purchase

COMMENTS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

BY: \_\_\_\_\_ POSITION: \_\_\_\_\_ DATE: \_\_\_\_\_



216 EAST STATE ROAD 436  
CASSELBERRY, FL 32707  
PH:(407) 830-5455  
FAX:(407) 830-5355

## RETURN MERCHANDISE AUTHORIZATION POLICY

Any product received in error, in a defective or non-functional (DOA) condition, or a product exhibiting a defect under normal working conditions, can be returned to FM Computer Warehouse by following these steps:

### Policies and Procedures for Returned Merchandise Authorization

Fax FM Computer Warehouse to obtain an RMA number. You must provide the invoice number, shipping date, serial number and description of the product to be returned. Return the product, freight prepaid, with a copy of the invoice and a letter detailing the problems found. Please be sure to clearly mark the RMA number on the box or your shipment may be refused. Please include proper packaging in the original container, along with packing materials. All corresponding parts, manuals, power cords, etc. **MUST** be included. All RMA numbers are valid for FOURTEEN (14) days from the date issued. Freight collect or COD returns will also be refused. *Note: If we discover the merchandise is not a FM Computer Warehouse product, you will be responsible for all shipping charges.*

All returns **MUST** be received by us before a replacement can be sent out.

All sales are **FINAL** on software and printers.

### Return for Credit Only

A pre-approved control number must be obtained and written on the shipping label (not on the original box) for items returned for credit. Credits may be issued on items returned within TEN (10) days from invoice date, provided that the items are in an unused/unopened condition, and the original packing materials are in factory saleable condition. Returns will be credited at the invoice price or current dealer price, whichever is lower. A fifteen percent (15%) restocking fee will be charged for any items returned for credit. No credit will be issued for merchandise that is damaged during shipping, or is misused or abused after shipping. **Labor, shipping and handling charges will not be credited.**

There are absolutely **NO REFUNDS** issued on net, cash, check or credit card orders. FM Computer Warehouse will issue an in-house credit to be used against future purchases.

### Warranty Terms

The manufacturer warranty applies to all products sold by FM Computer Warehouse. Under the limitations of that warranty, all individual parts sold by FM Computer Warehouse have a warranty against manufacturing defects for a period of ONE (1) year, unless otherwise specified. *Note: All CPU's carry NINETY (90) Day functional warranty.*

*Out-of-Warranty Service.* Merchandise that is abused after shipment is not covered by any warranty. The customer may request out-of-warranty service to repair or recondition any such merchandise. For all out-of-warranty service, the customer agrees to pay for all shipping expenses, insurance, labor and parts.

*Limitation of Liability.* FM Computer Warehouse disclaims all liability for, and the customer specifically waives all rights to any special, incidental, or consequential damages, including damages to property or any damages resulting from loss of data, profits or goodwill, which the customer might suffer directly or indirectly as a result of any breach of warranty, representation or covenant by FM Computer Warehouse, the manufacturer or FM Computer Warehouse's supplier. FM Computer Warehouse is not responsible for the integrity of data on storage equipment (hard disk drives, tape drives, floppy disks, etc.). We strongly recommend that our customers back up their data before bringing systems in for diagnosis or repair.